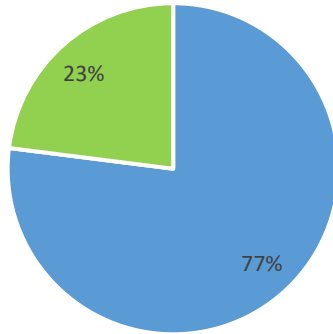


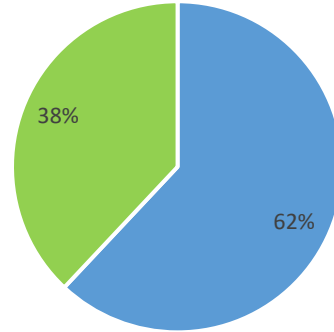
Customer Satisfaction Survey Results 2025-26

Product Quality



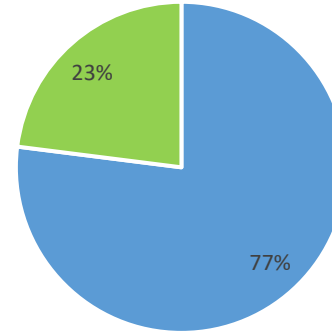
■ Excellent ■ Good ■ Acceptable ■ Poor

Delivery



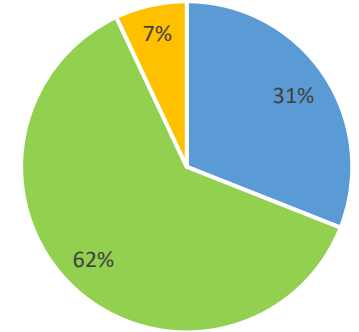
■ Excellent ■ Good ■ Acceptable ■ Poor

Packaging



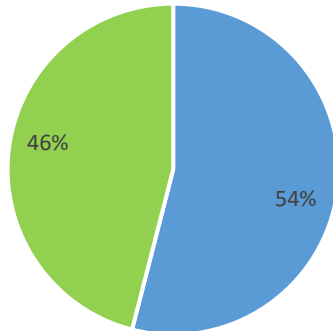
■ Excellent ■ Good ■ Acceptable ■ Poor

Value for Money



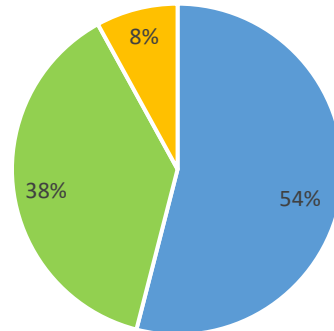
■ Excellent ■ Good ■ Acceptable ■ Poor

Technical support & Advice



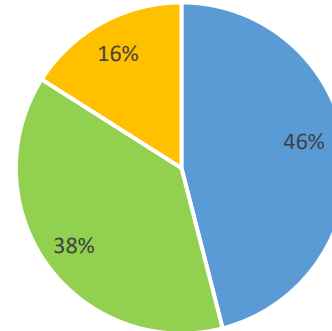
■ Excellent ■ Good ■ Acceptable ■ Poor

Admin/Paperwork



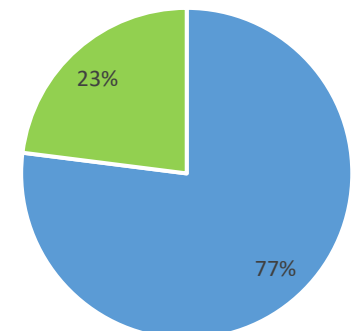
■ Excellent ■ Good ■ Acceptable ■ Poor

Reponsiveness to Quotations & Info requests



■ Excellent ■ Good ■ Acceptable ■ Poor

Staff Helpfulness



■ Excellent ■ Good ■ Acceptable ■ Poor

When asked, *Would you recommend our services to a colleague?* 100% of respondents said 'Yes!'